



K-3746

**Second Year B. C. A. (Sem. - IV) Examination**  
**October/ November - 2012**  
**Information System**

Time : Hours]

[Total Marks : 70

**Instruction :**

नीचे दशांशिक निशानीवाली विगतां उत्तरवही पर अवश्य लिखी.  
Fillup strictly the details of signs on your answer book.

Name of the Examination :  
S. Y. B. C. A. (SEM. - 4)

Name of the Subject :  
INFORMATION SYSTEM

Subject Code No. : 3 7 4 6 Section No. (1, 2,.....): Nil

Seat No. :

Student's Signature.

1 Answer in short : (any five) 10

- (i) What is information system ?
- (ii) Define SCM and CRM.
- (iii) What do you mean by strategic planning ?
- (iv) Give the difference between schedule and demand report.
- (v) What is TPS ? Give example.
- (vi) Give the various stages of decision making system.

2 Any two : 14

- (i) Write a note on CRM.
- (ii) Explain resource planning in detail.
- (iii) What is DSS ? Give its characteristics.

3 (a) Explain detail activity performed in TPS. 7

**OR**

- (a) Explain various levels of information system. 7
- (b) Explain ERP in detail. 7
- (c) Write a note on SCM. 7

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[ Contd.....

- 4 Short notes : 12
- (a) Batch processing and On-line Transaction Processing System.
  - (b) Explain purchase system.

OR

- (b) Explain drill down, schedule and demand report.

- 5 A medical shopkeeper wants to develop an MIS to help to make decision at various level. Explain how you will design a system. Also mention various data file used in it reports of the system. 13

OR

- 5 Give brief description to show subsystem of hospital. Explain how information system will help you to make decision at various level. Mention which are the MIS reports that can be generated from this system.